IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 10/686,431 Confirmation No.: 7278

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Applicant : MALIK *et al.*Filed : October 14, 2003 Examiner: CHANG, Jungwon Art Unit. 2454

Docket No. : 030456_7785-599-1

For INITIATING INSTANT MESSAGING (IM) CHAT SESSIONS FROM

EMAIL MESSAGES

Amendment Under 37 CFR § 1.111

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir

In response to the Office Action mailed August 5, 2010, please amend the aboveidentified application as follows:

Amendments to the Claims begin on page 2 of this submission.

Remarks/Arguments begin on page 8 of this submission.